Amber Gargrish

AI Program and Governance Leader

Toronto, Canada · ambergargrish@outlook.com · linkedin.com/in/gargrish · gargrish.com

SUMMARY

AI program and governance leader with 11+ years taking enterprise AI from idea to funded business case to production, across global consumer goods and Canadian telecom. Former full stack software engineer who now wins the work and delivers it: originating AI programs, governing them, and driving adoption that shows up in the numbers.

EXPERIENCE

Senior AI Program Manager and Delivery Lead

Horizon 3 AI Labs, Unilever · Toronto · Jan 2026 to present

- Led an agentic AI ecosystem against a €3B global procurement spend base, with a €30M+ savings mandate: 10 concurrent projects, 8 product owners, executive reporting up to the CPO.
- Saved 10,000+ man hours through agentic automation and scaled adoption to 200+ users; transitioned the ecosystem into operations.
- Originated and won funding for new AI programs beyond procurement: 6 funded programs across 4 business groups in 2026, leading presales, business cases, and first prototypes.
- Partner with Forward Deployed Engineers who take approved programs to production, while owning overall accountability for outcomes.

AI/ML Portfolio Lead

Bell Canada · Mississauga · Mar 2022 to Jan 2026

- Led a $15M+ AI/ML, data, RPA, and cloud migration portfolio and a cross functional team of 100+ people.
- Built and presented AI/ML business cases to the steering committee 15+ times.
- Cut cloud spend by 22% while maintaining 99.9% uptime across Google Cloud migrations; delivered 5+ agentic AI initiatives that improved response times by 45%.
- Led enterprise incident management for S1 and S2 incidents: ran incident bridges, drove ownership and stakeholder cadence, and improved the process.
- Owned CAPEX and OPEX planning, forecasting, and variance analysis; managed vendor delivery through SOWs and SAP Fieldglass; coached 10+ Scrum Masters.

Delivery Manager

Corre Junction Inc. · Toronto · Jul 2020 to Mar 2022

- Built costs, benefits, and KPIs for 50+ client business cases alongside project sponsors.
- Led delivery of 30+ web, CMS, and ecommerce builds with budgets of $50K to $1M and timelines of 1 to 12 months.
- Led a team of 10 to deliver a customer facing learning management platform, and took a Canadian deals platform from kickoff to launch in 6 months.
- Cut projected delays by 20% through a delivery maturity assessment and improvement roadmap; ran monthly executive steering committees.

Project Manager and Delivery Lead

Dogico Information Inc. · Toronto · Jan 2019 to Nov 2019

- Delivered a data warehouse and Power BI executive dashboards for the CEO and VPs of Agnico Eagle Mines.
- Authored 50+ PMO standards, including business case, SOW, SLA, and proof of concept templates; led scope, budget, and estimation across 5+ project plans.
- Led an cross functional team of 8 to automate change management through a new service desk.

Full Stack Software Engineer

Infosys Ltd. · India · Jun 2014 to Dec 2017

- Built and customized Microsoft Dynamics AX ERP modules for Hitachi Powdered Metals, cutting invoice processing time by 25% and missed early payment discounts by 20%.
- Engineered warehouse layouts, picking strategies, and bin location logic, delivering 35% faster order fulfillment and 30% fewer picking errors.
- Developed IBM BPM workflows for Wells Fargo across multiple lines of business; combined development with project coordination in later years.

CORE EXPERTISE

Agentic AI delivery | AI governance (OSFI E-23, NIST AI RMF, ISO/IEC 42001) | AI portfolio management | AI business cases and funding | FinOps and financial control | AI adoption and change management | Incident management | Agile coaching | Vendor management | Google Cloud Platform | .NET, SQL, Dynamics AX, IBM BPM | Jira, Confluence, Power BI

CREDENTIALS AND EDUCATION

- Project Management Professional (PMP), Project Management Institute
- Certified ScrumMaster (CSM), Scrum Alliance
- MBA, Finance, IEC University (2022)
- Postgraduate Certificate, Project Management, Humber College (2019)
- Bachelor of Technology, Electronics and Communication Engineering, Maharishi Markandeshwar University (2014)

SPEAKING

- Panelist and guest speaker, McMaster Continuing Education: The AI Ready Project Manager
- Guest speaker, PMI webinar: AI program delivery